

REMARKS

Claims 1-88 have been cancelled. Claims 89-151 have been added. Therefore claims 89-151 remain pending in the application. Applicant respectfully requests a Continuing Examination (RCE) in light of the new claims and the following remarks.

Section 103(a) Rejections:

Applicant is in receipt of the Office Action mailed November 7, 2005. The Examiner rejected claims 1-88 under 35 U.S.C. § 103(a) as being unpatentable over Marpe et al. (U.S. Patent 6,671,693). In response to the Examiner's rejection of claims 1-88, Applicant has cancelled claims 1-88 without prejudice, and has added new claims 89-151 to more clearly define the scope of Applicant's invention.

Applicants submit that the new independent claims 89, 113, 127, and 141 each includes novel elements that are not taught or suggested by the cited art. In particular, in regards to claim 89, the cited art does not teach or suggest organizing content related to the solutions and tasks in a knowledge base according to a hierarchy of categories related to one or more one or more work areas, nor does the prior art teach or suggest implementing a plurality of paths through the hierarchy of categories where each path represents a particular strategy for solving a particular problem or for performing a particular task, wherein each path is configured to direct end users to one or more of the documents in the knowledge base, and wherein each document in the knowledge base is reachable by one or more of the paths.

In addition, in regards to claim 89, the cited art does not teach or suggest displaying on a computer system a first display comprising a user-selectable macro tasks link and a user-selectable individual tasks link. Nor does the cited art teach or suggest a macro tasks link that is user-selectable to display on the computer system a macro tasks user interface to one or more high-level tasks in the one or more work areas, wherein each high-level task is represented on the macro tasks user interface by a user-selectable

high-level task item associated with one or more of the paths through the hierarchy of categories. Nor does the cited art teach or suggest an individual tasks link that is user-selectable to display on the computer system an individual tasks user interface to one or more low-level tasks in one or more work areas, wherein each low-level task is represented on the individual tasks user interface by a user-selectable individual task item associated with one or more of the paths through the hierarchy of categories.

Thus, for at least the reasons presented above, Applicants submit that claim 89 is distinguishable over the cited prior art. Similar remarks as those above regarding claim 89 also apply to claims 113, 127, and 141. Applicants also assert that numerous ones of the dependent claims recite further distinctions over the cited art. However, since the independent claims have been shown to be distinguishable over the cited art, a further discussion of the dependent claims is not necessary at this time.

CONCLUSION

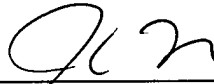
In light of the foregoing amendments and remarks, Applicant submits the application is now in condition for allowance, and an early notice to that effect is requested.

If any extensions of time (under 37 C.F.R. § 1.136) are necessary to prevent the above referenced application(s) from becoming abandoned, Applicant(s) hereby petition for such extensions. If any fees are due, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel PC Deposit Account No. 50-1505/5460-00401/JCH.

Also enclosed herewith are the following items:

- ☒ Return Receipt Postcard
- ☒ Request for Continued Examination

Respectfully submitted,



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